

October 2017



Dedagroup

Who We Are

One of the most important players in Information Technology for "Made in Italy".

We support Companies, Public Bodies and Financial Institutions with their IT strategies, applications, technology choices and system integrations.

Our headquarters are in Trento – the region of innovation excellence – but our group, with offices in Italy and across the world, support more than 3,600 customers



230 M€

Fatturato

1.600+

Persone

3.600 +

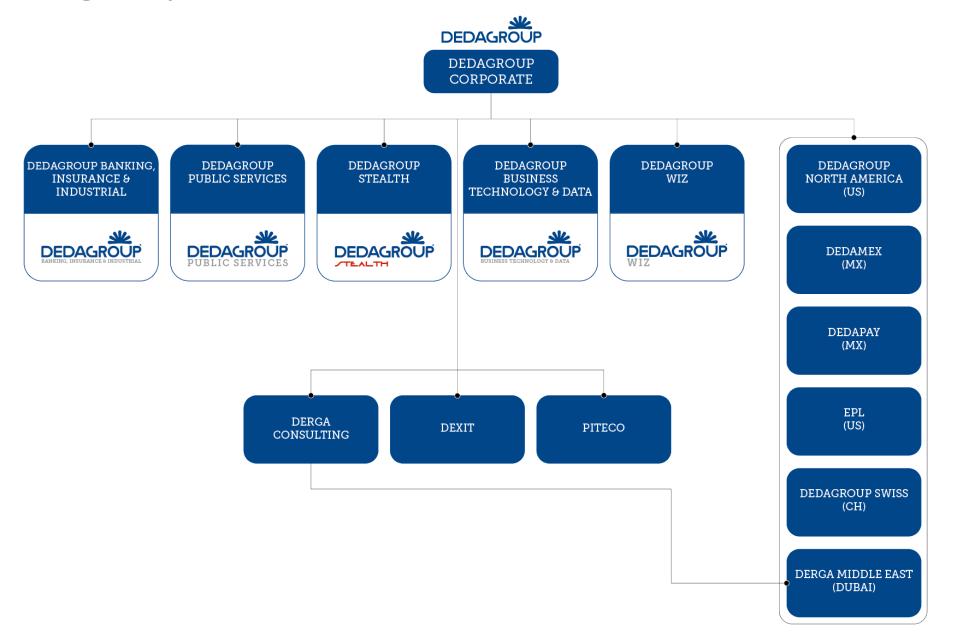
Clienti

40

Paesi in cui abbiamo clienti

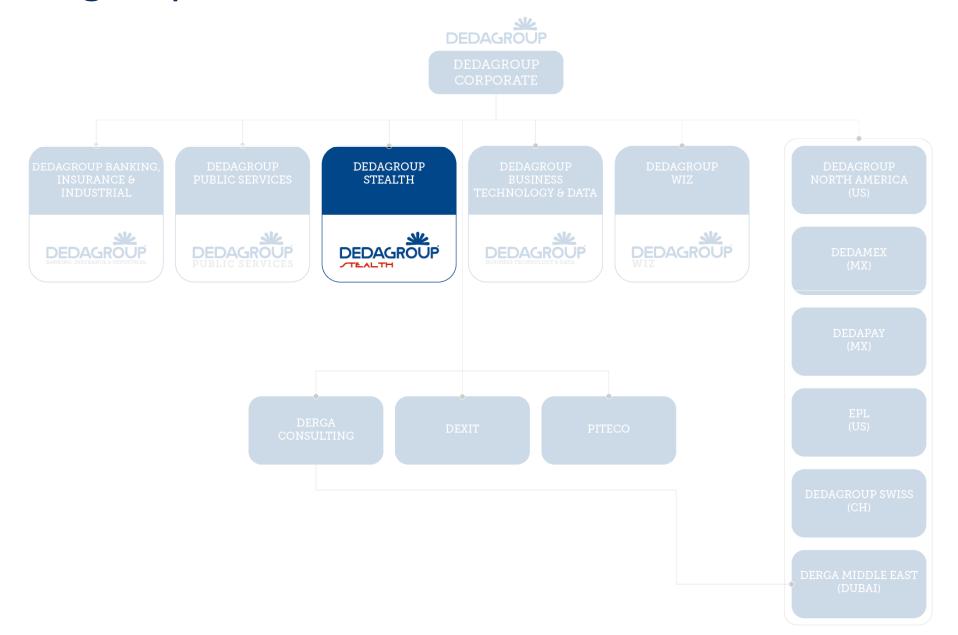


² Dedagroup





Dedagroup Stealth





Dedagroup Stealth





5_

The Customer

- Customers no longer buy from a Store, or Online, Catalogue or on a Mobile. They buy from the Brand.
- Today they shop in new and inventive ways, browsing the web, asking friends, and seeking recommendations through social media for product recommendation.
- Once decided, they either online or in store or both, wanting to retain the flexibility to change their mind, even after payment.
- They want their delivery of the goods where, when and how, as far as possible, they want it to be delivered, and any returns process and refunds should be no harder than that of the original purchase.
- In fact, the Customer should not even be able to differentiate between which channel they used to shop, and with ease of finding a product available elsewhere, Brands need to embrace the omnichannel experience the Customer is looking for.
- There are plenty of empty properties of Brands who have failed to keep up with the trend (BHS / Woolworths)
- The requirement is one single customer offer where the journey is seamless and consistent, no matter from where the Customer interacts with the Brand.
- So why do Brands buy point products to fix a gap in their solution matrix, instead of considering a holistic view of their business?

The Brand

- With all these demands, the Brand must work hard to satisfy this increasingly demanding Customer, to ensure the product is available, at the right price, at the right time and that their retail experience is exemplary. Otherwise, the Customer will find a solution elsewhere.
- Point products are no longer an option for the Brand. They may fill an immediate requirement but are difficult to implement, integrate and costly to support and manage.
- What is required is a truly integrated front of house operation offering visibility of the Customer activity and Stock availability in all locations and at any time.
- This in turn requires a fully integrated infrastructure behind the scenes with a single aim:
- To create a consistent user experience across every channel and to not give the Customer an excuse to buy your product from another provider.



Competitive

- To be competitive in the market and continue to survive, a Brand needs to focus on the following:
 - Ensure every interaction with the Customer is perfect
 - Collect and collate additional customer data, to be distributed through all channels, and held for effective marketing and promotional activities
 - Differentiate their products and services from the rest of the market
 - Centralise and standardise processes making them easier to administer and maintain
 - Centrally manage their purchasing, stock and distribution
 - Real Time visibility of their business to allow for timely and informed business decisions
 - Manage all aspects of their business processes from a single platform
 - Price consistency across all sales channels by region, country, subsidiary, franchisee and/or currency
 - International multi Company and multi inventory transfers



The Solution

- An OmniChannel business requires an Omnichannel solution.
- Stealth is the omnichannel platform that offers that single view of the business for the Fashion Retail Industry.
- A single version of truth.
- Stealth is a central data pool of all the information that flows through a Retail business, the exchange platform between all sections, using the Customer as the focal point, and allowing decisions to be made in real time, from production to retail, ensuring optimum availability of stock to those Customers, increasing revenue opportunity.
- With many inbuilt modules and integration capabilities, Stealth offers a central, single application to view all business divisions within the Fashion Retail vertical



Stealth Platform

What is Stealth

- With retail business focussing on understanding the Customer in greater detail and ensuring the stock is available in the right location at the right time for purchase, an OmniChannel business requires an Omnichannel solution.
- Stealth is the omnichannel platform that offers that single view of the business. A single version of truth
- Stealth is a central data pool of all the information that flows through a Retail business, the exchange platform between all sectors, using the Customer as the focal point and allowing decisions to be made in real time, from production to retail, ensuring optimum availability of stock to those Customers, increasing revenue opportunity.
- With many inbuilt modules and integrating with best of breed technologies, Stealth offers a single application to view all business divisions within the Fashion Retail vertical



What Markets?

- Whilst other ERPs and Platforms are generic across retail, these require high levels of customisation to ensure compatibility with this specialist market.
- Dedagroup Stealth have been singularly focussed on the Fashion vertical for over 30 years.
- Stealth Platform therefore has only ever been a Fashion focussed application and has been designed to meet the specific needs of that vertical.
- With the Retail market changing rapidly, and the Fashion vertical being more highly susceptible to these changes, the focussed understanding and depth of knowledge within DedaGroup Stealth have made us renown solutions providers within Fashion, dedicating the development of Stealth and the EcoSystem applications to support the Brand to this specific market.
- Brands are focussed on margin. Optimisation of the supply chain is a way to increase the margin capability. With this EcoSystem, leveraging more ways to improve value and increase the retail possibilities and management.















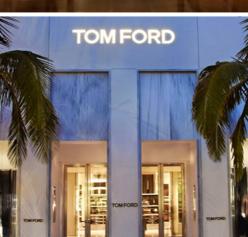








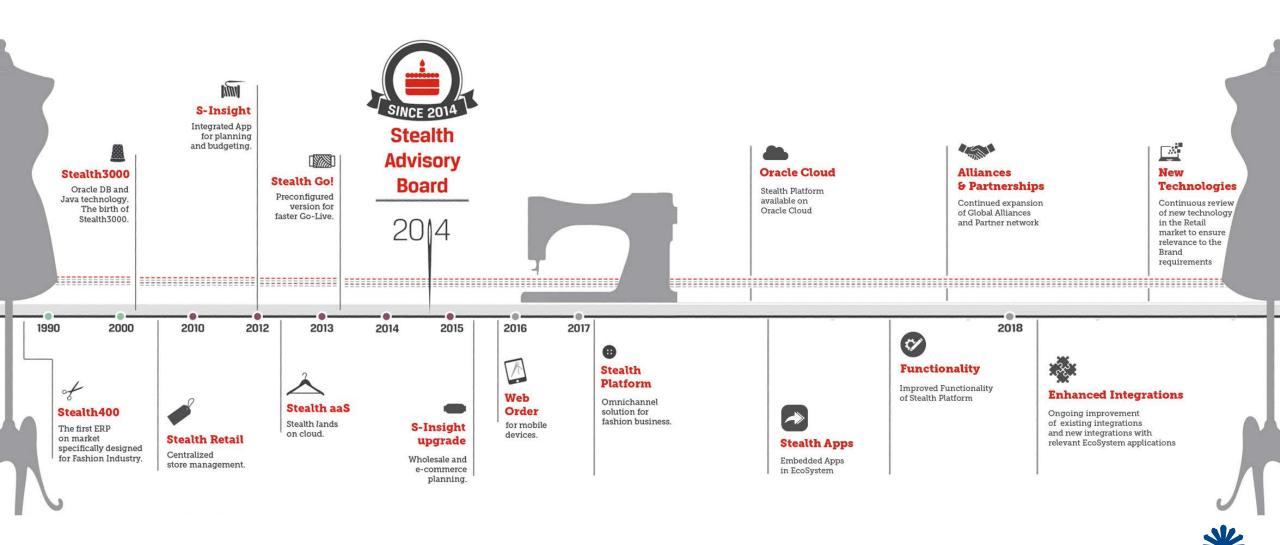








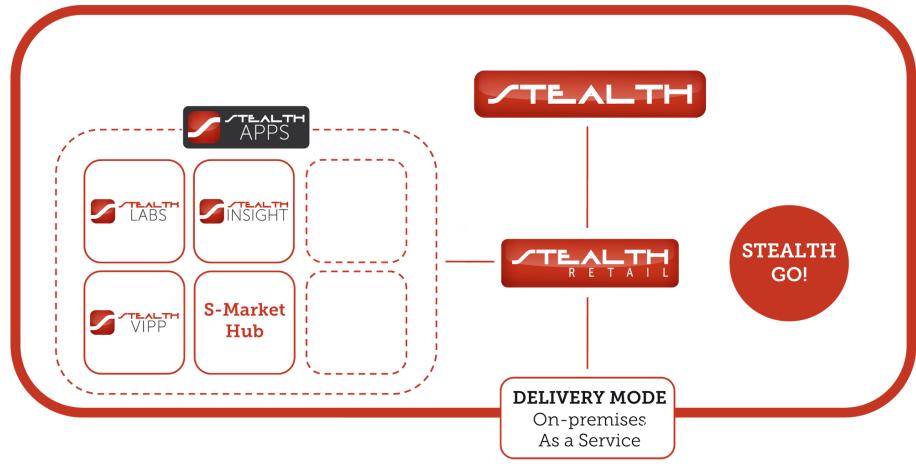
12 Roadmap – Evolution of the Solution



DEDAGROU

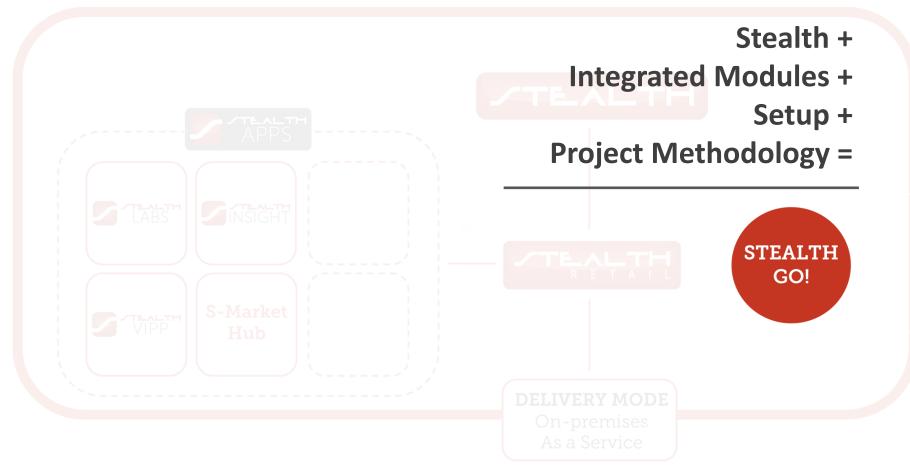
/TEALTH

13 Stealth Platform Overview



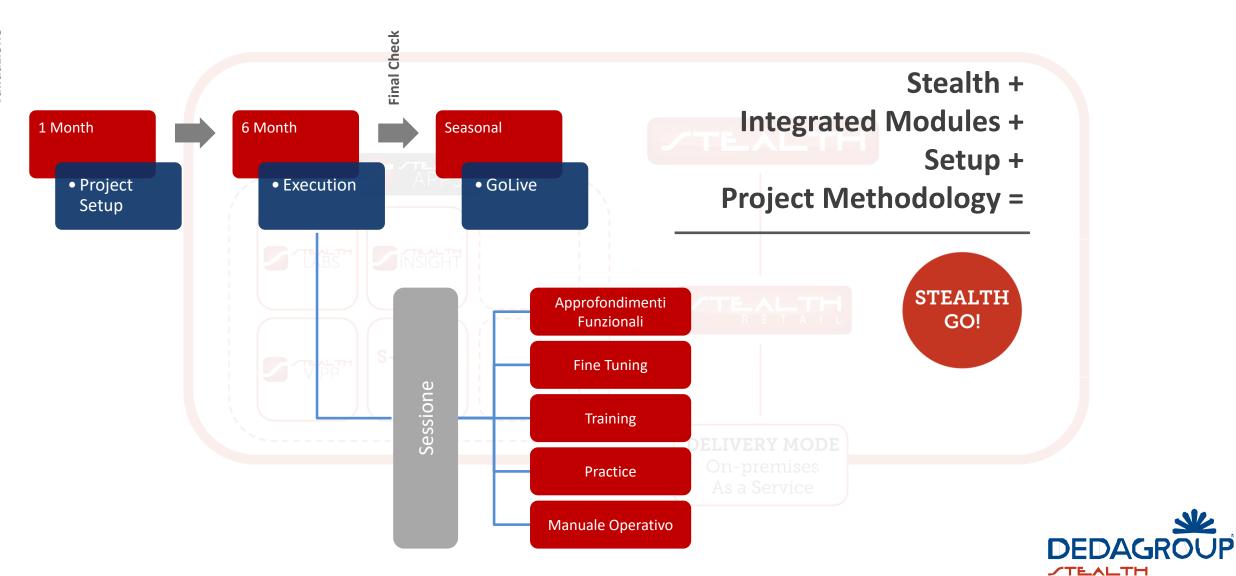


14 Stealth Go!



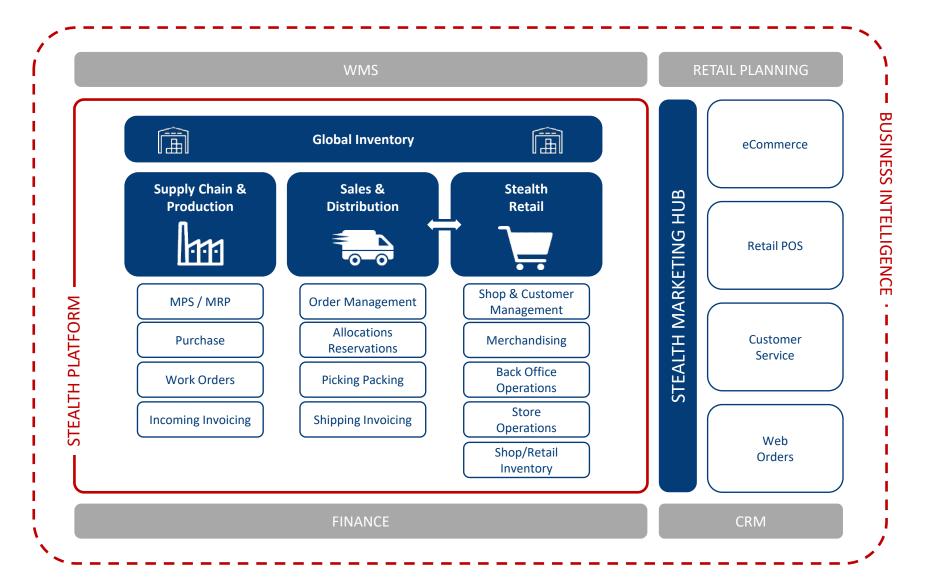


Stealth Go!



16 Stealth Ecosystem







Stealth Apps & Best of Class philosophy



S-LABS

raccoglie e integra i dati provenienti dai laboratori



S-INSIGHTS

fornisce funzionalità di analytics e business discovery

S-VIPP

visual production planning per l'ottimizzazione di ogni fase della produzione



S-MARKET HUB

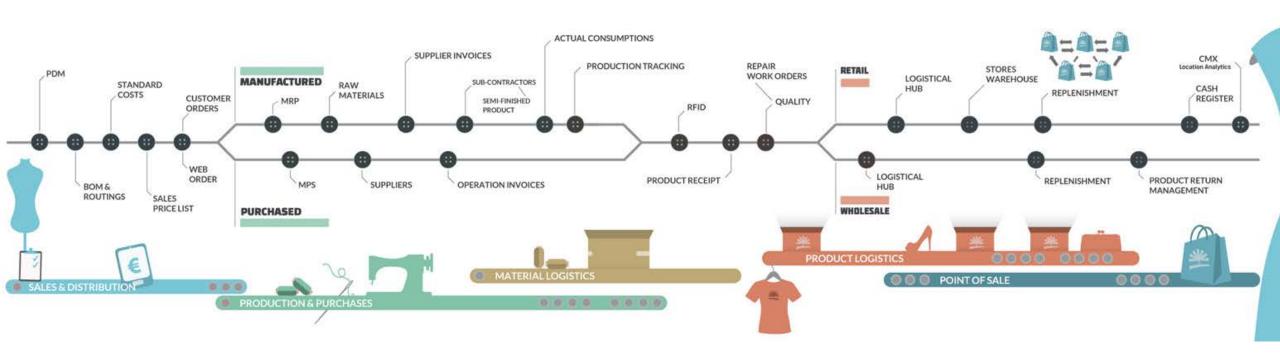
raccoglie e integra le informazioni provenienti dai punto vendita, device, clienti





18 Functional Coverage







¹⁹ Architecture







APPLICATION SERVER



Oracle WebLogic (11g) Forms Server (11g) Reports Server (11g)

DB SERVER



Oracle 10g/11g PL/SQL



DEVELOPMENT TOOL



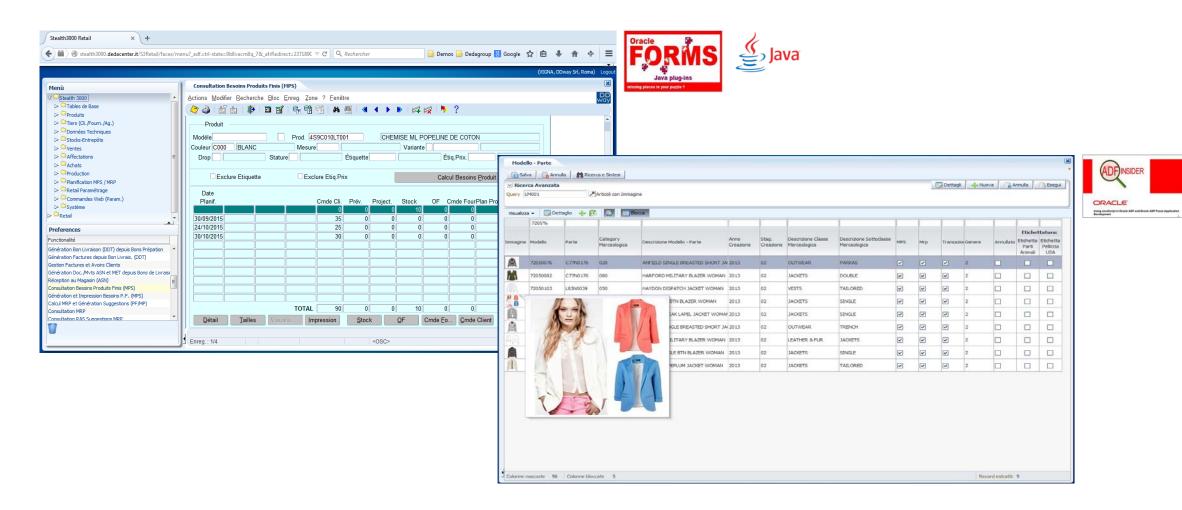
Oracle Forms Builder Oracle Jdeveloper / ADF





²⁰ Architecture



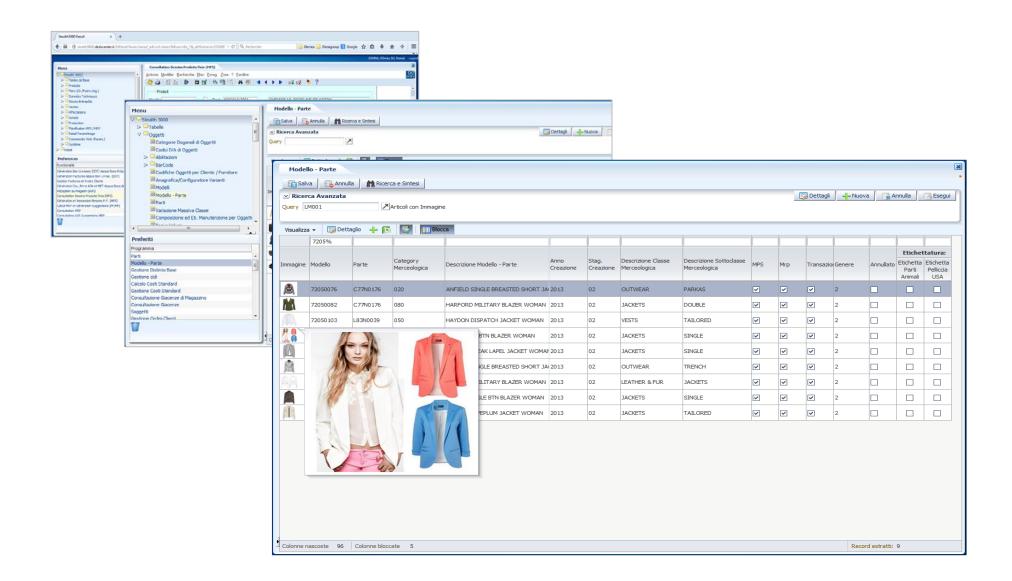






GUI, Ergonomics and User Experience







22 Integrated Application Tools



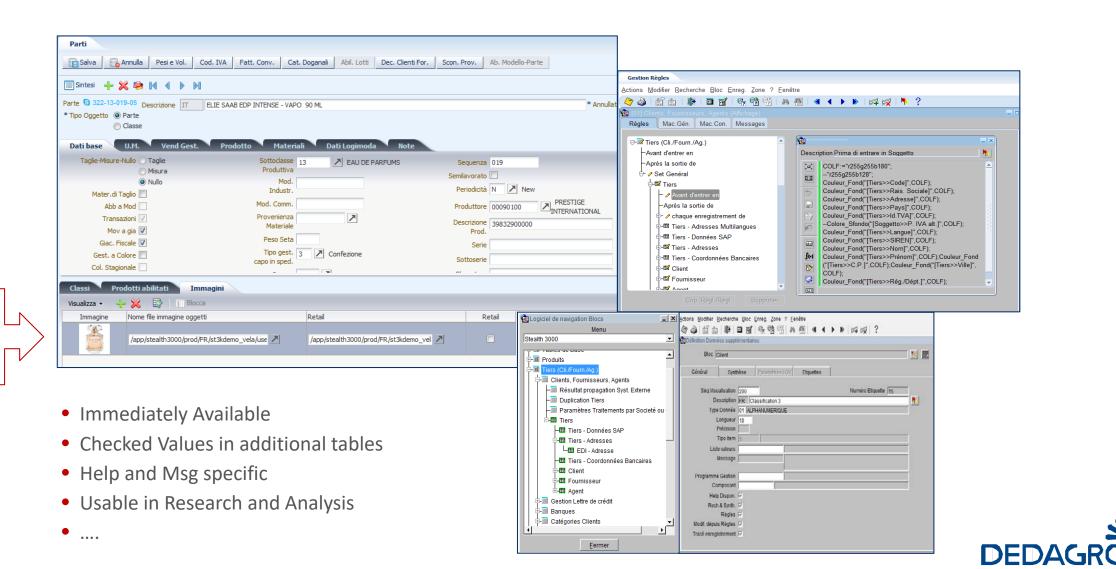


Reduced Customisation = Unique Product Standard



23 Additional Data and Configurable Rules









Partner Program

The strategy of DedaGroup Stealth is to become a channel driven organization, taking its EcoSystem solutions to Brands through an effective and efficient network of partners.

Dedagroup Stealth has the strategic mix of world--class products integrated into a OmniChannel Ecosystem, and open integration methods for Partner IP and regional variants.

With a globally renown Customer base and through a channel partnering network, by leveraging country specific and regional resources, our philosophy is centered on partner enablement and profitability and customer satisfaction.

The 3 areas that are at the core of the strategy:

Margin

Marketing

Management

Supported by what we firmly believe is the best Partner Program in the industry -- our goal is the mutual growth and success of our respective businesses



Margin

- The Dedagroup Partner Program, the Partner is enabled to offer the Fashion Brand a true EcoSystem solution, with agreed margins that are regionally aligned.
- Alongside this, Dedagroup provide a dedicated Business Manager to the Partner to assist in creating a mutually beneficial business plan
- With the DedaGroup Stealth Platform, DedaGroup strategy, globally renown references and first class support, Partners can build a secure future, safe in the knowledge that as retail and brands move to meet their Customers' demands, you can move with them in the confidence that you can continue meet their needs.



²⁷ Marketing

- Working with the Corporate Marketing Department in Dedagroup Stealth, Partners will be able to effectively market above the line and below the line, with messaging tailored for the region, offering Brands the opportunity to learn more about OmniChannel Story of today and tomorrow, by focusing on Thought Leadership and the benefits of an Ecosystem environment within Retail.
- We provide you with a complete toolkit to assist you in promoting you and the opportunity into your region. The toolkit includes:
 - Presentations
 - **Brochures**
 - Stock Imagery
 - **Brand Videos**
 - Case Studies
 - Whitepapers
 - Logos
 - Campaign News
 - **Brand Templates**



²⁸ Management

- Dedagroup Partner Program offers continued management throughout. This is to ensure that you, the Partner, are in the strongest position to sell, implement and support the Ecosystem for a Brand, giving you a continued and sustainable revenue stream today and tomorrow.
- You will be given a dedicated Partner Development Manager to work with you to align a Business Plan with your business Strategy.
- The Partner Development Manager is your dedicated resource for all your requirements from commercials, through sales conversion, demonstrations, licences, training and onwards. With the backing of a complete support network of Retail Specialists, this ensures that any responses are effective and timely, and that suggestions for Platform improvement are brought directly to the Development Team.
- As part of being a Partner, you have access to a community environment where Partners can download documentation, share ideas and wins, integrations and solutions to overcome unique requirements.



Support

- Dedagroup Stealth prefer the Partner to manage Level 1 and Level 2 calls. This is due to the relationship between Partner and Customer, alongside the expert regional knowledge
- DedaGroup Stealth Support are able to handle all types of support calls dependent on the agreed requirements of the Partner, and will liaise with the Partner regarding solutions
- Level 3 support calls are the responsibility of Dedagroup Stealth Support and relate to issues which require intervention at the code level and are beyond the scope of the partner
- DedaGroup Stealth can be contacted via telephone (24 X 5), or simply by creating a Support Ticket on the Support Portal
- O Dedagroup Stealth like to receive feedback on improvements and enhancements to the Platform to ensure relevance to the Retailer and the region
- Maintenance covers the standard Software Assurance on upgrades and enhancements. This includes product improvements, new features and functionalities; maintenance updates (patches), tools and templates to create better product quality, thereby reducing the Cost of Ownership to the end--user.



30 Training

- DedaGroup Stealth has created a Stealth Certification Program which offers extensive training, both initial and ongoing, that has assisted Partners in achieving the goals of some of the best known high Fashion Brands across the world.
- With certification for both Sales and Implementation, not only does the Partner show competency to the market, but also to the Partner Network.
- The results are shared across the Partner network to give all Partners the visibility of the level of support and skills within that region, allowing you to select the best fit for those Brands wishing to expand across borders.



31 Certification

The "Stealth Certification" will be made of the following levels:

Start Certification (online)

It is a first introduction to the Fashion market and processes, and Stealth.

It is aimed at **new Stealth users** and IT.

"Stealth tools" module is also available for IT Staff and Partners

Professional Certification (on premise)

Start Certification with additional Stealth practical work and insights.

"Stealth tools" module is also available for IT Staff and Partners

- Expert Certification (online)
- Custom training (on premise)



32 Summary

STEALTH OMNICHANNEL PLATFORM

- **OmniChannel Solution**
- Designed solely for the Fashion Market
- Long history in the market with globally renown Brands and References
- **EcoSystem integrated Applications**
- Integration openness to allow for Local and Legacy systems
- Global Partner network

PARTNER PROGRAM

- **Business Plans**
- Margin
- Above and below the line Marketing
- **Dedicated Partner Management**
- **Product Focussed Support Team**
- Unparalleled Training from Senior Stealth and Retail Consultants
- Backed by a team that counts over 200 specialists dedicated to the continuous development of the solution specifically designed for the Fashion and Retail market, DedaGroup Stealth offers Partners an asset of differentiated factors, unique in this line of work.

Dedagroup è uno dei più importanti attori made in Italy del settore Information Technology, con headquarter a Trento e un fatturato di 230 milioni di Euro. La nostra identità di Software Vendor combinata alle competenze di System Integration e Digital Design ci posiziona come interlocutore naturale nello sviluppo dell'innovazione digitale di Aziende, Enti pubblici e Istituti finanziari.



